

Coatings formulator receives multi-site training via webinar

Challenge

Company F is a medium-sized formulator of paints and sealants for the professional decorating market, with four sites across the UK and Spain. Although each division is responsible for meeting its own REACH obligations, Head of Product Stewardship, J, has overall responsibility for ensuring the approach taken is in line with F's corporate compliance policies. To ensure decisions are taken from a common position, J contacted REACHReady to discuss training for the regulatory staff at each site.

Solution

During an initial telephone conversation, REACHReady established the regulatory staff already had a working knowledge of the regulation: what they needed was more focused guidance on managing compliance cost-effectively. With sites across the EU, on-site training was not feasible. Therefore, to allow relevant staff at each site to participate, REACHReady proposed to deliver training via webinar.

REACHReady proposed an outline programme for a two-hour webinar to address the responsibilities of F as Importers and Downstream Users. The training started with a presentation outlining the company's obligations in each role, highlighting key aspects including safety data sheet duties, registration, and compliance with authorisation and restriction. Our expert presented approaches to compliance management, including supply chain activities such as supplier audits, responding to questionnaires, and addressing customer expectations going beyond the legal requirements.

Following the presentation, a dedicated Q&A session allowed participants to raise questions with the REACHReady trainer. It also provided an opportunity to discuss REACH compliance issues with their counterparts at other company sites, receiving feedback and guidance from REACHReady's trainer.

Results

The webinar enabled F's regulatory staff across the EU to receive dedicated training, tailored to their specific needs, in a cost-effective manner. The presentation provided participants with a better understanding of how to manage F's obligations; during the Q&A session, attendees received answers to their own compliance questions, and could discuss corporate policies and positions.

Further information

REACHReady's aim is to help our customers find cost-effective support, taking into consideration their particular situation. For many companies, our public workshops and on-site training provide the solution they need. But for companies based outside the UK, or those with staff on multiple sites, travel expenses can be prohibitive. REACHReady can provide training for small groups via webinar to cover specific aspects of REACH and CLP compliance. Following an initial free telephone consultation, the price for this online training starts at £170 plus VAT per hour, plus any associated expenses.

For more information please call +44 (0) 20 7901 1444 or email enquiries@reachready.co.uk